HOSPITALITY, LEISURE AND TOURISM

Assuring a sustainable future
Welcome to ROBERTSON

We’re one of the largest family-owned construction, infrastructure and support services businesses in the UK, and we apply the same principles to every aspect of our business today that we did over fifty years ago when Bill Robertson set up his joinery firm in Elgin.

Over the years our sustainable growth has enabled us to invest in our business, the future of people and communities, and to deliver on major projects, housing schemes and facilities management for customers nationally.

Our scale gives us the ability to accept big challenges, and build deep, mutually beneficial partner relationships. At the same time we think locally, working with stakeholders and the supply chain to deliver services and infrastructure that will stand the test of time.

Ultimately, everything we do is about making progress safely towards a sustainable future for our people, communities and our business.

It’s the Robertson Way.
Creating outstanding
HOSPITALITY, LEISURE AND TOURISM SPACES

The hospitality, leisure and tourism industry is one of the fastest-growing sectors of the global economy, and Robertson has long enjoyed a successful relationship with this exciting trade.

As one of the largest family-owned construction, infrastructure and support services business in the UK, we are proud to have helped create an impressive number of high-quality hotels, leisure centres and tourism destinations.

We understand the needs of this industry and how to help meet them: making optimum use of offsite construction methods and digital engineering, offering competitive costs, delivering build programmes to match targets, and – most importantly – creating the quality that makes visitors want to return again and again.

Case studies

- The Macallan Distillery and Visitor Experience, Speyside
- The Event Complex Aberdeen (TECA), Aberdeen
- Aloft Hotels, TECA, Aberdeen
- Hilton, TECA, Aberdeen
- Spanish City, Whitley Bay, North Tyneside
- Premier Inn
- Burleigh Court Hotel, Loughborough
- The Hill House Box, Helensburgh
- Moxy Hotels
- Hampton by Hilton
- INNSIDE by Melià, Newcastle

From top to bottom: Spanish City, Whitley Bay; TECA, Aberdeen; The Hill House Box, Helensburgh; The Macallan Distillery and Visitor Experience, Speyside.
Drawing on the strengths of a large and resourceful group – combined with local and specialist expertise – we can offer hotel developers, owners and operators a service that extends far beyond building project completion. We partner with our customers at the very front end of a project, providing them with a predefined pathway that offers consistency, value for money, and early clarity on programme and cost.

Robertson Construction

With a host of award-winning and high-profile projects for customers in the hospitality, healthcare, food & drink, commercial, retail, education and energy sectors under its belt, Robertson Construction comprises a range of regional and specialist businesses. Our comprehensive geographical coverage expands from Yorkshire and the East Midlands right up into the Scottish Highlands and Islands.

We often call upon the expertise of the other companies and specialist divisions within the Group, ranging from civil engineering, building services, roofing, rendering and joinery to facilities management. We also have a wealth of experience in modular and offsite construction, which we have used with great success on projects from the award-winning £82m Aberdeen Emergency Care Centre for NHS Grampian to new hotels for Hampton by Hilton and Vastint Hospitality.

Robertson Property

Robertson Property specialises in the investment in and development of hotel opportunities. Using a combination of the Group’s own equity and third-party capital, Robertson Property initiates, develops and delivers hotels, student accommodation, private rented sector residential, serviced apartment blocks, roadside retail, and leisure-led town centre and mixed-use development opportunities across Scotland, the North of England, Yorkshire and the East Midlands.
Robertson Timber Engineering

For over 30 years, our timber engineering business has been designing, manufacturing and erecting precision-engineered timber for hotel chains, national housebuilders and construction firms right across the UK.

With structural timber being the fastest-growing construction method in the UK, the business focuses on exceeding customers’ expectations and reliably meeting build programmes. Robertson Timber Engineering’s innovative products and systems provide cost- and time-savings as well as environmental benefits to our customers and end users. We have manufactured and erected frames for high-rise buildings (with timber forming the frame for up to six stories), and are specialists in fire-proofing solutions for timber products.

Robertson Facilities Management

Robertson Facilities Management has grown from its public-sector roots to include a variety of commercial contracts in the private sector. We have developed a broad range of predominantly self-delivered FM services, which we now provide to more than 55,000 building users cared for by a team of over 1,500 talented employees.

Our services include mechanical, electrical and building fabric maintenance, grounds maintenance, energy management, security, cleaning, whole-life costing and space utilisation. These are available as individual service lines, as bundled services or as Total Facilities Management.
The Macallan Distillery and Visitor Experience
SPEYSIDE

CUSTOMER: Edrington

Built on the stunning Easter Elchies estate in Speyside, the £140m distillery and visitor experience has achieved multiple awards including RIBA, RIAS, RICS and Construction News Building of the Year 2019 (project over £50m).

We took the complex and unique architectural design and moulded it to complement an area of outstanding natural beauty. This challenging build saw us apply all of our technical skills, innovation and expertise to create a seamless connection to the surrounding countryside. We still continue a relationship with this project through our Facilities Management division who care and maintain it for Edrington.
“We were looking for a level of partnership and expertise to deliver the vision. I was delighted when Robertson won the tender and the reason that they won is because they wanted it more than anyone else.”

Graham Hutcheon, Group Operations Director, Edrington
The Event Complex Aberdeen (TECA)
ABERDEEN

CUSTOMER: Henry Boot Developments

The new outstanding £333 million TECA complex in Aberdeen, designed by Keppie, has been delivered by Robertson, in partnership with Henry Boot Developments.

The facility covers a 12,500 capacity arena, a further three conference halls each holding up to 2,000 people, a range of other function suites and various restaurants and bars. In addition to this, Robertson has completed two hotels on site, attracting visitors and broadening the appeal of the North East.

This build is our largest to date and combines the facility with an innovative energy centre, delivering clean, sustainable and reliable energy to the site. The project was named Scotland’s first CCS Ultra Site becoming a beacon of best practice in the industry and a catalyst for exceptional leadership, collaboration and innovation.

The facility is expected to contribute an additional 4.5 million visitors, £113 million of visitor spend and add £63 million to the Scottish economy. It will also result in the creation of 352 full-time-equivalent permanent positions after 10 years.
“TECA is the largest ever single investment in a venue in the UK and reflects the ambition of Aberdeen City Council to diversify the local economy and brings an opportunity to add real value to the city, region and to Scotland as a whole.”

Nick Waight, Managing Director, TECA
Aloft Hotels, part of Marriott International, Inc., delivers a fresh approach for the ‘always on’ next generation of traveller. Designed by architects Cooper Cromar, with interiors by Twenty2Degrees, the new four storey Aloft Hotel will be the first of its kind in Scotland and will include a signature WXYZ® bar, Re:mixSM lounge and gym. Designed to appeal to the modern next-gen travellers, the property will also feature contemporary urban-style interiors, tech-forward amenities and live-music programming.
Hilton
TECA, ABERDEEN

CUSTOMER: Henry Boot Developments

This four-star Hilton Hotel is part of the game changing TECA project. Spread over five levels with high-end fittings and finishes, the 200-bed hotel has bars and restaurants as well as a pool, gym and spa facilities. Traditional construction was combined with modular offsite methods including bathroom pods, and we used cutting-edge BIM technology extensively throughout the project.
Spanish City
WHITLEY BAY, NORTH TYNESIDE

CUSTOMER: North Tyneside Council

Spanish City, a Grade II listed building in Whitley Bay is a building like no other. First opened in 1910, facing the seafront, it became known for its distinctive dome which stood 75ft high. This iconic landmark was a popular visitor attraction before falling into disrepair and eventually closing in the 1990s.

We completed a restoration for North Tyneside Council, delivering a new leisure hub which opened in 2018.

A highly-skilled construction team was used to renovate and create new spaces, while preserving and recreating many distinctive features, such as returning the dome’s appearance to its former glory.

The buildings success is second to none and has achieved awards from RIBA, RICS, LABC and many others.
“The new Spanish City looks absolutely wonderful. I can’t speak highly enough of Robertson. There was a lot of disbelief in the area about the restoration – because the building had been neglected for so long, people thought it would never happen. They have been wonderful with the residents and our staff.”

Norma Redfearn CBE, Elected Mayor, North Tyneside
Robertson developed two Premier Inn hotels in Whitley Bay (next to the iconic Spanish City) and Matlock.

Designed by Ayrshire-based architects LMA, the 68-bed hotel in Whitley Bay also houses a 190-cover Beefeater restaurant and bar. The building has been designed and constructed to work harmoniously with the adjacent refurbished Spanish City Dome and to achieve a BREEAM ‘Very Good’ rating.

The family-friendly hotel in Matlock was designed to compliment the building style in the beautiful Derbyshire Dales and features 58 bedrooms, car-parking and a restaurant.

These projects were a collaboration between numerous Robertson Group businesses, which is a great example of our ability to recruit specialist teams under the Robertson umbrella.
Burleigh Court Hotel
LOUGHBOROUGH

CUSTOMER: Imago @ Loughborough Ltd

We delivered a four-star conference centre and hotel business accommodation in Loughborough close to Loughborough University.

The refurbishment took place in several phases which allowed the existing operational four-star hotel to remain open and capable of servicing the needs of guests throughout the process which was a customer requirement. Constructed in 1991, the older 104 bedrooms and en-suites received a full refurbishment while simple restorations were made to the 74 newer rooms, built in 2006.

The work at Burleigh Court provides a renewed sales incentive for the venue, adding even more value and increasing the number of potential customers using the hotel.
Robertson has created an innovative structure to protect Charles Rennie Mackintosh’s domestic masterpiece, the Hill House, which was built in 1904 for publisher Walter Blackie. The pioneering chainmail box structure, erected around the building and designed by architects Carmody Groarke, was part of the National Trust for Scotland’s ambitious restoration plans for the Category A listed property after absorbing rain for more than a century.

The box is open to visitors and we have constructed a temporary visitor centre allowing people from all around the globe to continue to appreciate Mackintosh’s residential masterpiece.
We have completed two Moxy hotels; one at Aberdeen International Airport and the other in Glasgow City Centre. Two more are being constructed; one next to the Glasgow SEC Hydro and the other in the centre of Chester.

To maximise build speed, we use Vastint’s innovative modular construction technique, covering the design, fabrication, transportation and assembly of all guest rooms. This includes structure, walls, complete bathrooms, room finishes and fit-out, as well as services including fire protection.
This modern method of construction provides several benefits such as an accelerated build period, enhanced quality due to rigorous testing and increased safety on site.

The pre-fabricated components arrive on site ‘flat packed’ and ready to be stacked on the ground floor structure. The pre-installed services are connected, and external cladding installed to create the finished look.
Robertson has completed three hotels for Hampton by Hilton; two in Aberdeen, and the most recent at Hamilton Park Racecourse. One more is being constructed in Leeds.

The off-site fabrication of modular containers allows bedrooms to arrive on site complete with all internal finishes, ready to be installed.

The Aberdeen hotels are located in Dyce, near the city’s airport, and Westhill. The Leeds hotel is located on Bridge Street, which comprises the first phase of the regeneration project in Leeds. All of the hotels have a modern contemporary feel and offer bedrooms, hospitality areas and car parks.

The new 118-bed hotel in Hamilton marks the first hotel located at the renowned racecourse in its 90-year history and is set to generate an anticipated £5.9 million in extra revenue per year.
These projects combined traditional construction methods with off-site fabrication via modular containers fitted out in China. These units house the bedrooms, which came complete with all the internal finishes, and were delivered and installed on site within a four-week period.

We prepared the hotel sites in advance of the bedroom containers arriving, then completed the link-ups between the units. After the container contractor left the sites, we traditionally fitted out the ground floor restaurants, bars and reception areas, as well as undertaking the external cladding, roofing, car park construction and other external works.

Modular construction
We have an extensive portfolio of hospitality projects in the UK with both major brands and independent hotels.

In July 2018, we were appointed as main contractor for the design and build of a new hotel on a site that is owned by Union Property Developments Limited. The project, designed by architects FaulknerBrowns, will see a £17.8 million, seven-storey hotel with 161 bedrooms and a whole host of facilities including: restaurant/bar, fitness centre, meeting spaces, parking and landscaping, which will bring life back into the area on the Newcastle river front.

The four-star continental hotel will be operated by Melia Hotels & Resorts Group, one of the largest hospitality brands in the world, who will be employing 80 people.
We work closely with local communities, giving them a voice and working in a transparent way that builds trust and real relationships.

We’re passionate about having a positive effect on communities. Whether it’s delivering much-needed infrastructure, investing locally in talent and skills, or working with our customers, suppliers and partners to support the local and national economy, we take pride in transforming places knowing there is a greater purpose to what we do.

We understand that quality of life in any community is closely linked to taking pride in places and buildings. That’s why we work on projects that mean a lot to people, such as schools and nurseries - creating learning opportunities along the way and making sure we do it sustainably.

Because we are a family business with strong roots in its own community, it’s important to us that we leave a positive lasting legacy everywhere we work for communities to flourish in the future.